

Office Chair

SKU: XH-KTOC



Missing parts, damages, and any problems in the installation process, please contact us by text or email. Please choose email as your first choice for communicating with us.

 jiayou20230306@outlook.com
Whatsapp number +8619945240151

Parts list

PARTS

① x5



wheel

② x5



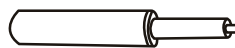
5-Star Base

③ x1



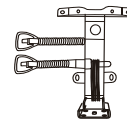
5-Star Base

④ x1



Gas Lift

⑤ x1



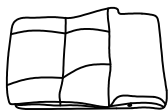
Mechanism

⑥ x1



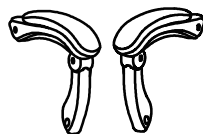
Seat Cushion

⑦ x1



Backrest and
Lumbar Support
Knob

⑧ x2



Armrest

⑨ x1



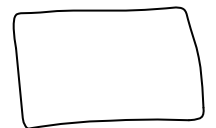
Footrest

⑩ x1

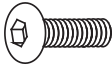
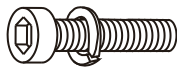
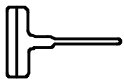


Backrest
connection
iron

⑪ x1

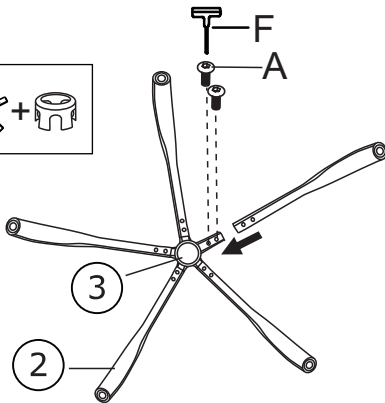
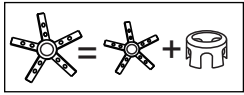


Hardware

A	B	C	D	E
				
SCREW: x10 M6*10mm	SCREW: x2 M6*30mm	SCREW: x8 M6*25mm	SCREW: x3 M8*20mm	SCREW: x4 M8*40mm
F	G	H		
				
ALLEN Key: x1	GASKET :x8	Caps: x4		

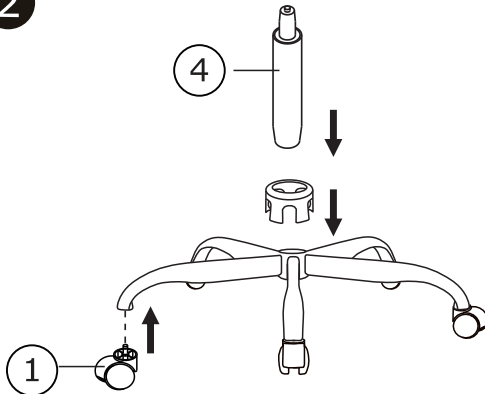
Installation steps

1



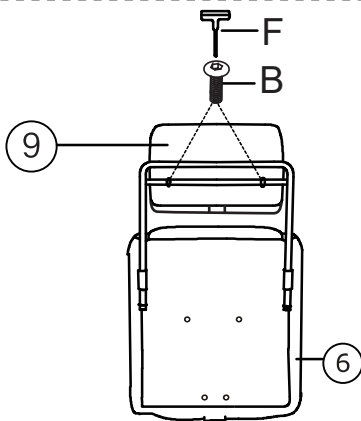
Use screw A (M6*10mm) to install part ② and part ③.

2



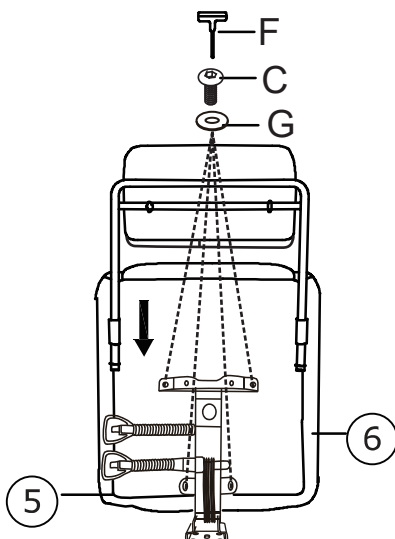
Insert the Part ④(gas lift) and Part ①(wheels) into the installed base

3



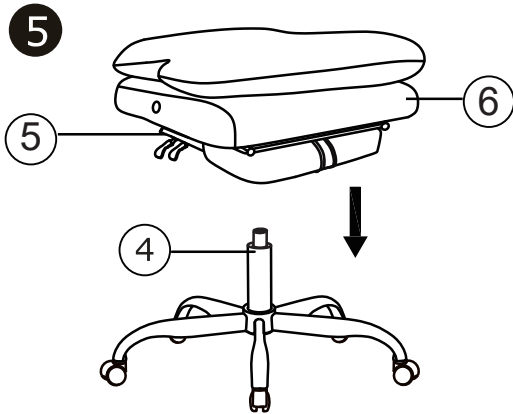
Use screw B(M6*30mm) to fix Part ⑨ on Part ⑥

4

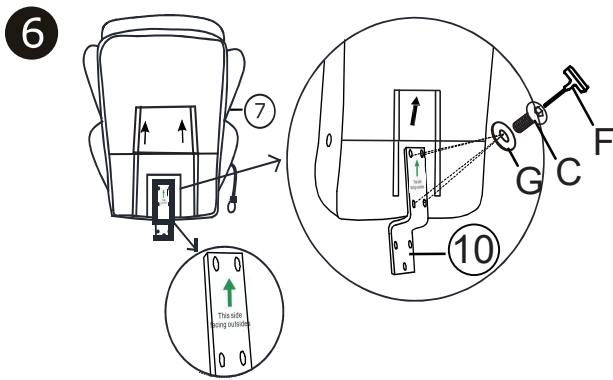


Use screw C(M6*25mm) and gasket G to fix Part ⑤ on Part ⑥

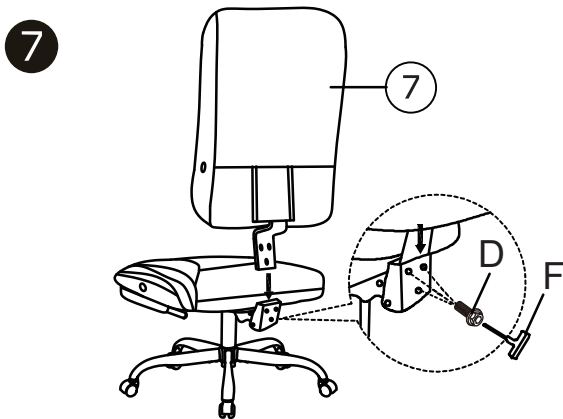
Installation steps



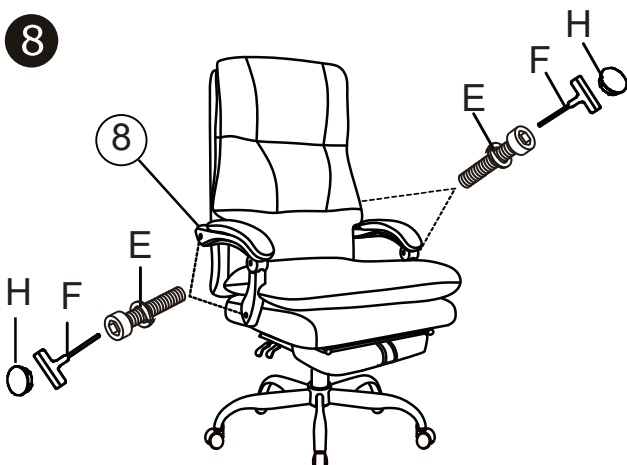
Insert the Part ④(gas lift) into the control unit



Use screw C(M6*25mm) and gasket G to secure part ⑩ to the backrest.
Note: Please do not tighten all the screws.
Tighten all screws after the chair is installed and adjusted.
Please note that please connect the side with four screw holes in part ⑩ to the back of the chair.



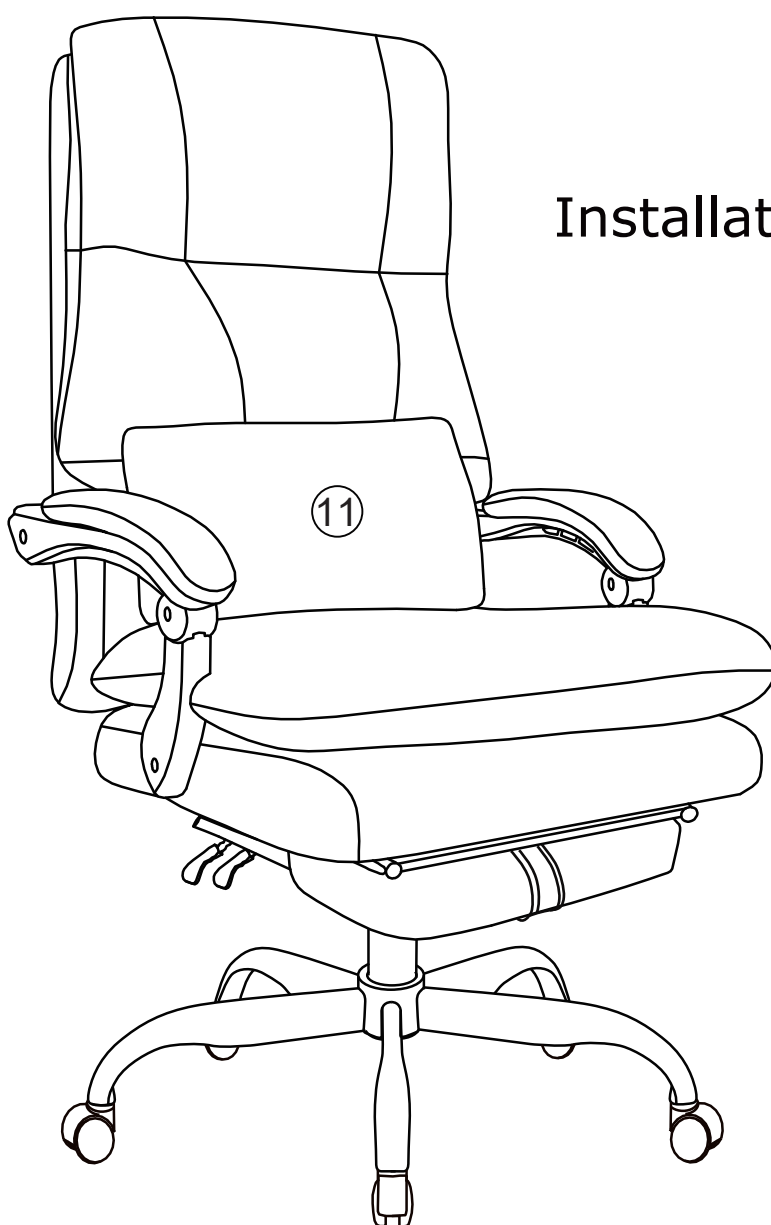
Connect the backrest to the seat cushion using the screw D(M8*20mm).



Align the backrest and seat cushion with screw E(M8*40mm) to secure the armrest and then install part F.
Then tighten all screws to complete the installation.

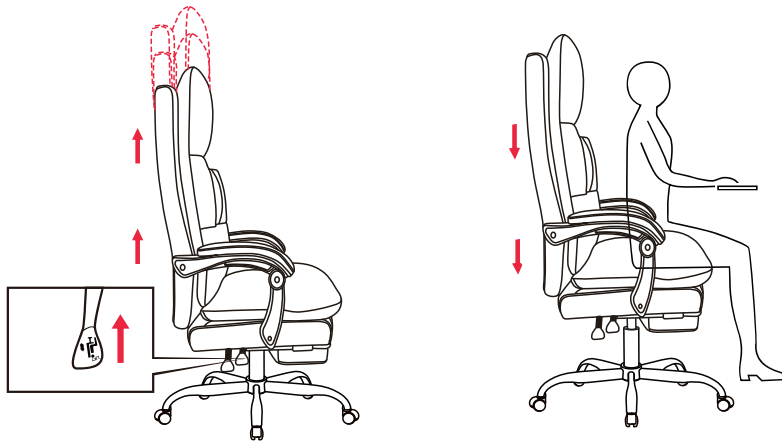
Installation steps

9



Installation is complete

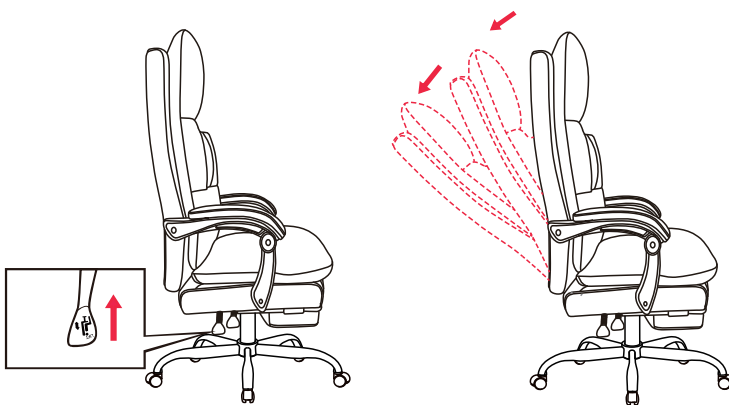
Function



Lifting function

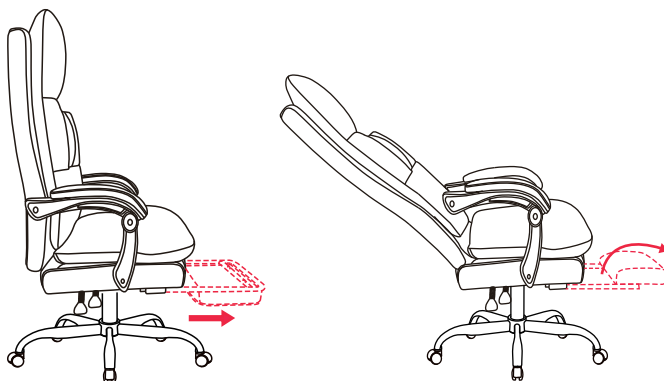
Lift up: move your body from the chair and then lift the height control handle.

Lift down: Seat down on the chair and push the height control handle.



Reclining function

Use the other control handle, you can lock the angle or adjust it to what angle you want on 90-155 degree.

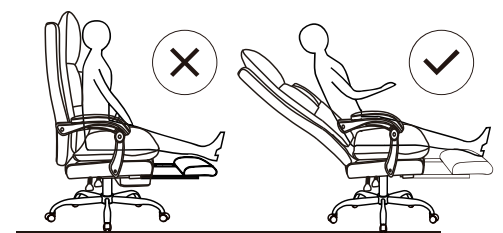


Pull-out footrest

When in use, please pull it forward and flip the footer

WARNING!

Do not unfold footrest and make chair back vertical simultaneously, the chair will tilt due to the shift in center of gravity. Please lie down the back when using the footrest.



1.

Q: The chair doesn't stay at the height I want, and sunk when I sit on it. What should I do?

A: Please contact wailor@sina.com and we will send you a new replacement part.

2.

Q: I received a screw that couldn't match with the hole or I received an incomplete screw, what should I do ?

A: If the screw didn't match or couldn't tight with hole, please check whether the screw has thread or the hole has thread. If not, please contact us, we will send you replacements.

3.

Q: What should I do if the handrail becomes loose and the screws pop out?

A: Loosening of this type of handrail is a normal phenomenon.

If accompanied by screws popping out, please send photos of the problem part and order number to jiayou20230306@outlook.com.

We will provide you with a solution after we receive the photos.



jiayou20230306@outlook.com

Please feel free to send us the email. We will reply to you within 24 hours. Also please feel free to contact us if you have received the defective items.